

TRICARE® Your Military Health Plan

TRICARE Benefits/Programs for National Guard and Reserve Members New to TRICARE/Active Less Than 30 Days



Today's Agenda

- What is TRICARE?
- TRICARE Eligibility
- Medical Coverage
- Other Important Benefit Information
- For Information and Assistance



Photo courtesy of the National Guard





What Is TRICARE?

TRICARE is...

- ... the health care program for active duty service members, National Guard and Reserve members, retirees, family members, survivors, and certain former spouses worldwide.
- ... a network of military and civilian health care professionals working together to foster, protect, sustain, and restore health for those entrusted to their care.

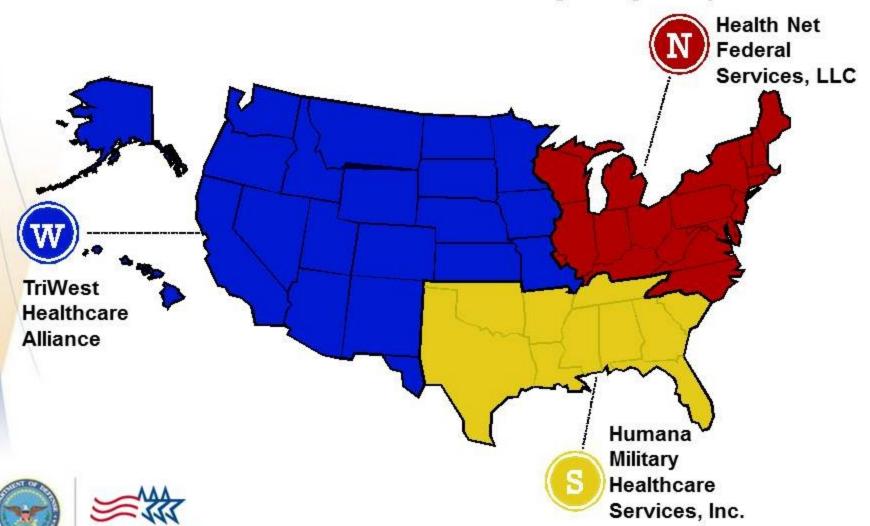




What Is TRICARE?

TRICARE Stateside Regions

TRICARE is available worldwide and managed regionally.



TRICARE Eligibility: DEERS

Registration in DEERS is key to TRICARE eligibility

Register your family members in the Defense Enrollment Eligibility Reporting System (DEERS):

- In person at a uniformed services identification (ID) card-issuing facility: www.dmdc.osd.mil/rsl
- By sending changes and required documentation to:
 Defense Manpower Data Center Support Office 400 Gigling Road
 Seaside, CA 93955-6771





Take Action! Register Your Family in DEERS

- Proper documentation is required.
- To verify eligibility:
 - Go to http://milconnect.dmdc.mil
 - Visit the local military treatment facility's (MTF) Patient Administration Office
 - Contact your service's personnel office





TRICARE Eligibility Updating DEERS

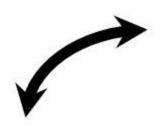
- Keep your contact information up to date:
 - Online: http://milconnect.dmdc.mil
 - Phone: 1-800-538-9552
 - Fax: 1-831-655-8317
 - Visit a uniformed services ID card-issuing facility: <u>www.dmdc.osd.mil/rsl</u>.
- For more information, visit <u>www.tricare.mil/deers</u>.
- Remember to register/update in DEERS whenever there is a change in the family (e.g., marriage, birth, adoption, divorce, death) or when you move.



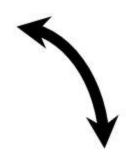


TRICARE Eligibility Coverage Lifecycle

Inactive Status:



TRICARE Reserve Select (TRS) TRICARE Retired Reserve (TRR) and Line of Duty (LOD)



Deactivation:

Transitional Assistance
Management Program (TAMP)
and Continued Health Care
Benefit Program (CHCBP)





Active: Active Duty Benefits







Medical Coverage TRICARE Reserve Select® (TRS) and TRICARE Retired Reserve® (TRR): Step 1 – Qualify

- Selected Reserve of the Ready Reserve members may qualify for TRS and Retired Reserve members may qualify for TRR if they are:
 - Not eligible for or enrolled in Federal Employees Health Benefits (FEHB) program
 - For more information, visit <u>www.tricare.mil</u>
- Log on to the Reserve Component Purchased TRICARE Application:
 - Follow the instructions to qualify.
 - If qualified, print-out and sign the completed Reserve Component Health Coverage Request form (DD Form 2896-1).







Medical Coverage

TRS and TRR: Step 2 – Purchase

To purchase TRS or TRR:

- Complete and sign DD Form 2896-1.
- Mail the completed form to the TRICARE contractor address listed on the form.
- Make an initial premium payment as indicated on the form.
 For enrollments effective on or after October 1, 2012, the initial payment required is two months of premiums.

Note: For continuous coverage, you can purchase TRS up to 60 days before TAMP ends, but no later than 30 days after TAMP ends. For TRR, if you are enrolled in another TRICARE program, you must submit your TRR application within 30 days to ensure continuous coverage.





Medical Coverage TRS and TRR: Getting Care

- No referrals necessary:
 - Certain services require prior authorization.
 - In the event of an emergency, call 911 or go to the nearest emergency room.
- Locate an MTF for space-available care:
 - MTF locator: www.tricare.mil/mtf
- For TRICARE Extra, locate a TRICARE network provider:
 - Contact the TRICARE regional contractor, check their Web site, or visit a TRICARE Service Center (TSC).





Medical Coverage

TRS and TRR: Getting Care

- For TRICARE Standard, locate a non-network TRICARE-authorized provider:
 - Visit <u>www.tricare.mil/findaprovider</u>.
 - Ask your provider's office if they accept TRICARE.
 - If not, invite the provider to become TRICARE authorized.
 - Give your provider the phone number of your regional contractor or send them to
 - www.tricare.mil/providers/BecomeANonNetworkProvider.aspx.





Medical Coverage TRS Costs

- Monthly premiums (per calendar year):
 - 2012: Member-only \$54.35; Member-and-family \$192.89
 - 2013: Member-only \$51.62; Member-and-family \$195.81
- Annual deductible based on sponsor's pay grade:
 - E-4 and below: \$50 per individual or \$100 per family
 - E-5 and above: \$150 per individual or \$300 per family
- Cost-shares for sponsor and covered family members same as those for active duty family members:
 - Outpatient: 15% for network and 20% for non-network
 - Inpatient: daily rate (adjusted annually) with a \$25 minimum
- Catastrophic cap: \$1,000/family for covered medical services
- For the most up-to-date cost information, visit www.tricare.mil/costs.





^{*}Effective January 1, 2013, all ongoing premium payments must be made by either an automated electronic funds transfer or automated charge to a credit or debit card.

Medical Coverage TRR Costs

- Monthly premiums (per calendar year):
 - 2012: Member-only \$419.72; Member-and-family \$1,024.43
 - 2013: Member-only \$402.11; Member-and-family \$ 969.10
- Annual deductible \$150 per individual or \$300 per family
- Cost-shares for sponsor and covered family members:
 - Outpatient: 20% for network and 25% for non-network
 - Inpatient: \$708 per day or 25% of billed charges for institutional services, whichever is less, plus a 25% cost-share for separately billed services
- Catastrophic cap: \$3,000/family per fiscal year for covered medical services
- For the most up-to-date cost information, visit www.tricare.mil/costs.





^{*}Effective January 1, 2013, all ongoing premium payments must be made by either an automated electronic funds transfer or automated charge to a credit or debit card.

Other Important Benefit Information Behavioral Health Care Services

- Emergency services: Required when an individual considers himself or herself, or is perceived by others to be, an immediate risk to self or others:
 - Call 911 or go to the nearest emergency room
 - Call the National Suicide Prevention Lifeline at 1-800-273-8255





Behavioral Health Care Services (continued)

- Covered services:
 - Outpatient services: provided without an overnight stay
 - Telemental Health Program: connects beneficiaries with offsite providers through audio-visual conferencing
 - Inpatient services: require an overnight stay (e.g., substance abuse "rehab" programs)
- For more information, visit <u>www.tricare.mil/mentalhealth</u>.





Other Important Benefit Information Line of Duty Care



Photo courtesy of the U.S. Army

- Limited to illnesses, injuries, and diseases incurred or aggravated in the line of duty (LOD)
- Includes injuries sustained while traveling to and from your duty station
- Must have a LOD determination. Care provided at military hospitals or clinics or coordinated by the Military Medical Support Office (MMSO)

Note: TAMP does not cover LOD care





Priority for Access to Military Treatment Facility Care

1	Active duty service members (ADSMs), including National Guard and Reserve members on active duty status
2	Active duty family members enrolled in a TRICARE Prime option
3	Retired service members, their dependents, and all others enrolled in a TRICARE Prime option
4	Active duty family members not enrolled in a TRICARE Prime option, and TRICARE Reserve Select beneficiaries
5	Retired service members and their dependents not enrolled in a TRICARE Prime option, TRICARE Retired Reserve beneficiaries, and all other eligible beneficiaries not enrolled in a TRICARE Prime option





TRICARE Pharmacy Program

Pharmany Ontion	Formulary Drugs		New Ferminian Burns	
Pharmacy Option	Generic	Brand Name	Non-Formulary Drugs	
MTF Pharmacy (up to a <mark>90</mark> -day supply)	\$0	\$0	Not Applicable	
TRICARE Pharmacy Home Delivery (up to a 90-day supply)	\$0	\$9	\$25	
Retail Network Pharmacy (up to a 30-day supply)	\$5	\$12	\$25	
Non-Network Retail Pharmacy (up to a 30-day supply)	TRICARE Prime options: 50% copayment applies after point-of-service (POS) deductible is met		TRICARE Prime options: 50% copayment applies after POS deductible is met	
	All other beneficiaries: \$12 or 20% of the total cost, whichever is greater, after the annual deductible is met		All other beneficiaries: \$25 or 20% of the total cost, whichever is greater, after the annual deductible is met	

Express Scripts, Inc. Web site: www.express-scripts.com/TRICARE

Phone number: 1-877-363-1303





TRICARE Dental Program (TDP)

- Voluntary, premium-based DoD dental program
- Administered by MetLife®
- Premiums depend on sponsor's status

Service	Sponsor	One Family Member	More Than One Family Member	Sponsor and Family
Active Duty	N/A	\$10.30	\$30.89	N/A
Selected Reserve of the Ready Reserve	\$10.30	\$30.89	\$77.22	\$87.52
Individual Ready Reserve	\$25.74	\$25.74	\$77.22	\$102.96

TDP Web site: https://mybenefits.metlife.com/tricare





TRICARE and Other Health Insurance

- TRICARE serves as the last payer.
- If you have other health insurance (OHI):
 - Fill out a TRICARE Other Health Insurance Questionnaire (<u>www.tricare.mil/forms</u>).
 - Follow the referral and authorization rules for your OHI.
 - Tell your provider about your OHI and TRICARE.
 - Show him or her your insurance card.
- TRICARE is the sole payer for the National Guard or Reserve sponsor when activated (or during early eligibility).
 - No payment is sought from OHI for the sponsor's care.





Social Security Numbers

- In an effort to protect the privacy of TRICARE beneficiaries, the Department of Defense (DoD) is removing Social Security numbers from military ID cards, including the Common Access Card.
- Your new ID card will have one or both of the following:
 - A 10-digit DoD ID Number
 - A DoD Benefits Number (DBN), if you are eligible for DoD benefits
- You will not need a new ID card until your old card expires.
- For more information, visit <u>www.tricare.mil/ssn</u>.





Protecting Your Health Care Rights

- DoD, Uniformed Services Employment and Reemployment Rights Act (USERRA)
- Health care rights and protections include:
 - Continuing existing employer-based health plan
 - Reinstatement to employer's health plan
- DoD/National Committee for Employer Support of the Guard and Reserve (NCESGR):
 - 1-800-336-4590 or <u>www.esgr.org/userra</u>





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For Information and Assistance

Stateside Regional Contractors

TRICARE North Region

Health Net Federal Services, LLC 1-877-TRICARE (1-877-874-2273)

www.hnfs.com

TRICARE South Region

Humana Military Healthcare Services, Inc.

1-800-444-5445

Humana-Military.com

TRICARE West Region

TriWest Healthcare Alliance 1-888-TRIWEST (1-888-874-9378)

TriWest.com

General Contact Information

TRICARE Web Site: www.tricare.mil

Contacts: www.tricare.mil/contacts

Military Medical Support Office:

www.tricare.mil/tma/mmso

Overseas Regional Contractor

International SOS Assistance, Inc.

Eurasia-Africa:

+44-20-8762-8384 (overseas)

1-877-678-1207 (stateside)

Latin America and Canada:

+1-215-942-8393 (overseas)

1-877-451-8659 (stateside)

Pacific:

Singapore: +65-6339-2676 (overseas)

1-877-678-1208 (stateside)

Sydney: +61-2-9273-2710 (overseas)

1-877-678-1209 (stateside) www.tricare-overseas.com

Connect with TRICARE Online!











www.tricare.mil/mediacenter



